

JEAN PUGH SHIPMAN

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EXPERIENCE

- 2008- **Director, Spencer S. Eccles Health Sciences Library, University of Utah**
Salt Lake City, UT
Administer the health sciences library and its branch library, the Hope Fox Eccles Clinical Library; oversee the interdisciplinary Spencer F. and Cleone P. Eccles Health Sciences Education Building; serve as principal investigator for the National Network of Libraries of Medicine, MidContinental Region; administer the budget, strategic planning, and formulate policy for library resources (including endowed chair), programs, and services; advance new and innovative technologies in the health professions curricula; support health sciences faculty development in using new technologies for patient care, education and research; provide campus leadership in open access, the institutional repository, distance education, telemedicine, streaming video, and networking.
- 2000-2008 **Director, Tompkins-McCaw Library for the Health Sciences and Associate University Librarian, VCU Libraries**
VCU Libraries, Virginia Commonwealth University, Richmond, VA
Develop and advance library services and collections in support of research programs and the educational curriculum; stimulate innovation and creativity in new service initiatives; advance the use of information technologies for collection and service delivery; manage fiscal resources; pursue external funding opportunities and develop donor relations; negotiate library service contracts with hospital; interact with VCU Medical Center faculty, deans, directors and other key personnel; assist with overall VCU Libraries' strategic planning, governance, administration and budgeting; manage operations of COIN (Community Health Information Network) including directing operations of the Community Health Education Center and Women's Health Resource Center at Stony Point consumer health information resource centers, administrate COIN grants and maintain community partnerships.
- 1995-2000 **Associate Director, Information Resources Management**
Health Sciences Libraries, University of Washington, Seattle, WA
Responsible for \$3.3 million biennial collection budget, two self-sustaining budgets and digital resource contract license negotiations; directly manage 4.5 supervisors; oversee supervision of 12.25 FTE library technicians and 18 FTE student assistants. Administer fee-based services, document delivery, interlibrary loan, circulation, photocopy, serials, acquisitions and collection management

sections as well; serve as co-chair of HSL Service 2000 Team; serve as library liaison to various Health Sciences Center departments; serve as HSL representative on University Libraries' policies and operations committees.

1993-1995

Acting Head, Access Services

Health Sciences Libraries, University of Washington, Seattle, WA

Responsible for managing Document Delivery/Photocopy, Interlibrary Loan and Circulation Departments; directly supervise 3.5 FTE; member of library administrative team; assist with development of Libraries portion of Health Sciences Center web server and gopher; coordinate and implement special resource sharing agreements; managed two self-sufficient budget centers; prepare administrative reports; supervise fee-based service program; member of two University Libraries committees and numerous HSL committees.

1993-1995

Outreach Information Services Librarian

Health Sciences Libraries University of Washington, Seattle, WA

Responsible for developing, marketing and providing fee-based services to non-affiliated clientele; serve as Washington state resource librarian; provide educational instruction sessions and reference assistance; perform database searches.

1990-1993

Coordinator, Resources Management

National Network of Libraries of Medicine, Southeastern/Atlantic Region, University of Maryland at Baltimore, Health Sciences Library, Baltimore, MD

Coordinate regional resource networks and sharing activities including DOCLINE, SERHOLD and the document delivery module of Grateful Med (LOANSOME DOC) for a 13-state region; negotiate and monitor subcontracts with constituency groups; develop educational materials and provide training sessions on computerized systems including end-user software GRATEFUL MED; represent the RML and NLM throughout the region at association meetings and health professional exhibits; provided consultation services and monitor regional programs and services; provide feedback to NLM on user needs and concerns; assist with planning semi-annual Regional Advisory Council meetings; participate in developing the UMAB Library's strategic plan. Contribute substantially to the writing and negotiation of the 1991-1996 RML contract.

1988-1990

Library and Audiovisual Services Manager

Greater Baltimore Medical Center, Baltimore, MD

Plan and administer activities associated with directing the daily and long-term operations of a 365-bed hospital library; supervise 1.7 FTE; conduct bibliographic computer searches; manage information resources; co-direct CME program; coordinate HSN educational programs; responsible for patient education closed-circuit television; coordinate meeting room scheduling and associated meeting services for the hospital; oversee audiovisual services.

- 1984-1988 **Psychiatry/Neurosciences Library Supervisor**
Welch Medical Library, The Johns Hopkins University, Baltimore, MD
Manage satellite library's daily operations and 2 FTE staff; provide in-depth reference services to the Departments of Psychiatry, Neurology and Neurosurgery; perform computerized bibliographic services, orientations, microcomputer and end-user system consulting services; teach information management educational seminars; assist in the acquisition, maintenance and distribution of library resources; participate in over 30 library committees, chair several; member of strategic planning committee composed of supervisors and Library Director; solely develop a Psych/Neuro Core Concept database, a quality-filtered subject specialty bibliographic database; create system and user documentation for numerous library databases.
- 1982-1984 **Access Librarian**
Welch Medical Library, The Johns Hopkins University, Baltimore, MD
Administer and coordinate the activities of the Circulation and Interlibrary Loan Departments which include developing, implementing, and monitoring policies and supervising staff of 9 FTE; responsible for the evaluation, tailoring, training, implementation and monitoring of the Circulation Subsystem of the Integrated Library System; develop procedures manual for Circulation Subsystem; responsible for granting library admissions and borrowing privileges to clients; represent library in numerous resource sharing networks; manage the Information Resource Center satellite library which houses the reserve collection, CAI terminals and audiovisuals; prepare statistical reports of departments' operations.
- 1981-1982 **Senior Reference Librarian**
Welch Medical Library, The Johns Hopkins University, Baltimore, MD
Concentrate primarily on searching online databases, providing orientations and tours, and conducting information resource seminars.
- 1980-1981 **Entry Level Reference Librarian**
Welch Medical Library, The Johns Hopkins University, Baltimore, MD

EDUCATION

- 1980-1986 Johns Hopkins University, Baltimore, MD
Miscellaneous graduate level credit and non-accredited courses.
- 1980 School of Library Science, Case Western Reserve University, Cleveland, OH,
(ALA Accredited)
Master of Science in Library Science, Health Sciences Library Emphasis
Cumulative Grade Average: 4.00 on a 4.00 scale
- 1979 Gettysburg College, Gettysburg, PA
Bachelor of Arts, CUM LAUDE, Biology
Cumulative Grade Average: 3.42 on a 4.00 scale

Class Rank: 46 in 466

PROFESSIONAL AFFILIATIONS AND ACTIVITIES

New England Journal of Medicine Library Advisory Board
2008-2010 Member

Journal of Electronic Resources in Medical Libraries
2003- Member, Editorial Board

Ninth Annual Health Literacy Conference, The Institute for Healthcare Advancement
2010- Member, Session Planning Team

Association of Academic Health Sciences Libraries
2003-2006 Member, Annual Statistics Editorial Board of Directors
2007- Member, Chicago Collaborative (AAHSL/Publisher Liaison Task Force)
2009-2012 Chair, Scholarly Communication Committee; Member, 2007-2010
2009- Ex officio member, Joint MLA/AAHSL Legislative Task Force

Scholarly Publishing and Academic Resources Coalition (SPARC)
2010- Member, Steering Committee, Health Sciences Library Representative
2009- Member, Open Access Working Group (OAWG)

Association of American Medical Colleges. Group on Information Resources
2008-. Member

Society for Scholarly Publishing
2009- 2010 Program Committee, Member
2007- Member

AMIA: American Medical Informatics Association
2007 Paper reviewer for AMIA 2007 Annual Symposium
2010- Member

Medical Library Association
2009-2012 Ex officio member, Ad Hoc Committee for Advocating Scholarly
Communications
2009-2011 Member, National Program Committee, 2011 Annual Meeting
2007-2008 Immediate Past-President
2007-2008 Chair, Nominating Committee
2007-2008 Board Liaison and Member, MLA/NLM Joint Electronic Personal Health Record
Task Force
2007-2008 Board Liaison, Awards Committee
2007-2008 Board Liaison, Grants and Scholarships Committee
2007-2008 Board Liaison, Donald A. B. Lindberg Research Fellowship Jury
2006-2008 Board Liaison, Task Force on the Health Sciences Librarian in Medical Education

2006-2008 Board Liaison, Hospital Libraries Vital Pathways Steering Committee
2006-2007 President
2006-2007 Board Liaison, National Program Committee 2007
2005-2006 President-Elect
2003-2005 Member, Information Specialist in Context Implementation Task Force
2002-2003 Member, Nominating Committee
2001-2003 Board Liaison and Member, Task Force to Plan Recruitment of the 21st Century Workforce of Health Information Professionals
2001, 2002, 2003 Chapter Roundtable Facilitator, Annual Meetings
2001-2002 Chair, Informationist Task Force
1999-2002 Board of Directors, secretary 2000-2002
1999-2002 Board Liaison, Membership Committee
1999-2001 Board Liaison, Mentor Task Force
1998-2001 Co-Chair, 2001 National Program Committee
1994-1998 Member, 1998 National Program Committee
1992-1993 Chair, Ida and George Eliot Prize Jury of the Awards Committee
1991-1992 Member, Ida and George Eliot Prize Jury of the Awards Committee
1984-1985 Ex Officio, Governmental Relations Committee
1980- Member

Consumer and Patient Health Information Section of the Medical Library Association
2008- Member

Leadership & Management Section of the Medical Library Association
2005-2006 Advisory Group, Task Force on Professional Development for Current and Aspiring Middle Managers
2001-2002 Member, 2002 Program Committee
2001-2002 Member, MLA/AAHSL Leadership Reconsidered Symposium Planning Team
2001- Member

Hospital Library Section of the Medical Library Association
2007- Member

Medical Informatics Section of the Medical Library Association
1989-2007 Member

Public Services Section of the Medical Library Association
1998-2000 Secretary/Treasurer
1996-1998 Chair, Access Services Special Interest Group
1995-1996 Member, 1996 Program Planning Committee
1988-2007 Member

Mid-Atlantic Chapter of the Medical Library Association
1992-1993 Chair-Elect/1993 Program Chair [Oct 92-Mar 93]
1992-1993 Board Liaison, Honors and Awards Committee
1991-1992 Secretary

1991 Member, Financial Planning Committee
1990-1992 Co-Chair, Local Arrangements Committee 1992
1990 Member, Nominating Committee
1989 Hospital Luncheon Coordinator, Program Committee
1987-1988 MAC Nominee to MLA Nominating Committee Candidates
1987 Co-Chair, Exhibits Committee, Local Arrangements Committee
1985 Online Luncheon Coordinator, Program Committee
1984-1985 Chair, Governmental Relations Committee
1983-1986 Member, Governmental Relations Committee
1981-1993,
2000-2008 Member

Pacific Northwest Chapter of the Medical Library Association
1993-2000 Member

Southern Chapter of the Medical Library Association
1991-1999,
2007- Member

Midcontinental Chapter of the Medical Library Association
2008- Member

Evidence-Based Library and Information Practice 4th International Conference, Chapel Hill, NC
2007 Member, International Program Committee
2007 Session Moderator

National Library of Medicine Long Range Plan
2005-2006 Planning Panel 1 - NLM Resources and Infrastructure

Regional Advisory Council, Southeastern/Atlantic Regional Medical Library, National Network
of Libraries of Medicine
2001-2006 Member

Group on Information Resources, Association of American Medical Colleges
2006 Nominating Committee
2008- Member

Virginia Council of Health Sciences Libraries (VaCOHSL)
2004 Chair, Nominating Committee
2003- Member

Region 12 Literacy Coordinating Committee
2004-2005 Co-chair, Health Literacy Subcommittee

NASIG (North America Serials Interest Group)
1995- 2002 Member

Special Library Association

1993-1997 Member

Pacific Northwest Chapter of the Special Library Association

1994-1997 Member, Employment Committee

1993-1997 Member

Library Management Section of the Special Library Association

1993-1997 Member

Washington Medical Library Association

1996 Member, Semi-Annual Meeting Program Committee

1993- 2000 Member

Seattle Area Health Library Consortium (SAHLC)

1995 Treasurer

Maryland Association of Health Sciences Librarians

1991-1992 Chair, Professional Development Award Committee

1991-1992 Chair, Bylaws Committee

1990-1991 President

1990-1991 Chair, Strategic Planning Committee

1990-1991 Member, Finance Committee

1989-1990 Vice-President, Program Chair

1989 Treasurer, Membership Chair

1988 Bylaws Committee

1987-1988 Treasurer, Membership Chair

1985 Editor, Membership Directory

1985-1986 Chair, Nominating Committee

1984-1985 Mailing Coordinator; Editor, Membership Directory

1983-1984 Treasurer

1981-1982 Member, Nominating Committee

1981-1993 Member

International Congress of Medical Librarianship

1993-1995 Member, 1995 Special Presentations Committee, Washington, D.C.

PUBLICATIONS

Shipman Jean P., Sabrina Kurtz-Rossi, Carla J. Funk. "The Health Information Literacy Research Project." Journal of the Medical Library Association. Vol. 97(4), October 2009: 273-281.

Schwartz, Diane G., Paul M. Blobaum, Jean P. Shipman, Linda Garr Markwell, and Joanne Gard Marshall. "The Health Sciences Librarian in Medical Education: A Vital Pathways Project Task Force." *Journal of the Medical Library Association*. Vol. 97(4), October 2009: 280–284.

Shipman Jean P., Carla J. Funk. Teachers of Health Information Literacy – Future Roles for Librarians. IFLA World Library and Information Congress: 75th IFLA General Conference and Assembly, Milan, Italy, August 25, 2009. <http://www.ifla.org/files/hq/papers/ifla75/145-shipman-en.pdf>

Shipman, Jean P., Carla J. Funk. "Health Information Literacy Research Project", Poster for the Institute for HealthCare Advancement's 8th Annual Health Literacy Conference, Irvine, CA, May 7-8, 2009.

Wright, Barbara A., Catherine S. Canevari, Irene M. Lubker, Margaret E. Henderson, Mary Jane Green, Kristine M. Hughes, Alan T. Williams, Shannon D. Jones, Jean P. Shipman. "Striving for new peaks in reference services: Becoming strategic partners in research initiatives." Poster for the 2008 Mid-Atlantic Chapter, Medical Library Association meeting, Morgantown, WV, October 21, 2008.

Shipman, Jean P., Dixie A. Jones, Michael J. Ackerman, Joan Ash, Patti Corbett-Bregman, Taneya Koonce, Daphne Plaut, Catherine R. Selden, David Sweet, Carla J. Funk. "Frontier places: Librarians connecting with patients and providers through personal health records." Poster for the 2008 Midcontinental Chapter, Medical Library Association meeting, Cody, WY, October 6, 2008.

Kennedy, May G, Laura Kiken, Jean P. Shipman. "Addressing underutilization of consumer health information resource centers: a formative study." *Journal of the Medical Library Association*. Vol. 96(1), January 2008: 42-49.

Shipman, Jean P. "Informationists or Information Specialists in Context (ISIC): six years after conception." *IFLA Journal*, Vol. 33(4), December 2007: 335-339.

Leisey, Monica, Jean P. Shipman. "The Journey Project." Poster for the 2007 Southern Chapter, Medical Library Association meeting, Charleston, SC, November 14, 2007.

Monica R. Leisey and Jean P. Shipman. "Information prescriptions: a barrier to fulfillment." *Journal of the Medical Library Association*. Vol. 95(4), October 2007: 435–438.

Turman, Lynne, Jean P. Shipman. "Dine-In or Take-Out? Journal Circulation Policies in Academic Health Sciences Libraries." Poster for the 2007 Mid-Atlantic Chapter, Medical Library Association meeting, Baltimore, MD., October 10, 2007.

Leisey, Monica, Jean P. Shipman. "The Journey Project." Poster for the 2007 Mid-Atlantic Chapter, Medical Library Association meeting, Baltimore, MD., October 10, 2007.

Lubker, Irene M., Alan T. Williams, Barbara A. Wright, Catharine S. Canevari, Patricia

Flanagan, Jean P. Shipman. "Cooking Up Customer Service: A Recipe for Success." Poster for the 2007 Mid-Atlantic Chapter, Medical Library Association meeting, Baltimore, MD., October 10, 2007.

Kurtz-Rossi, Sabrina, Carla J. Funk, Jean P. Shipman. "MLA Health Information Literacy Research Project." Poster for the 2007 Medical Library Association meeting, Philadelphia, PA, May 23, 2007.

Leisey, Monica, Jean P. Shipman. "The Journey Project." Poster for the 2007 Medical Library Association meeting, Philadelphia, PA, May 20, 2007.

Hammond, Patricia A., Jean P. Shipman, Catharine S. Canevari and Barbara A. Wright. "Consumer Health Information Patient Bedside Rounds – A Proactive Role for Librarians." Poster for the 2006 Southern/Mid-Atlantic Chapters/Medical Library Association meeting, Atlanta, GA, October 14, 2006.

Shipman, Jean P., Catharine S. Canevari, Jill S. Stover, Rachel Gyore. "Librarians as Key Partners in Campus-wide University-Community Initiatives." Poster for the 2006 Southern/Mid-Atlantic Chapters/Medical Library Association meeting, Atlanta, GA, October 14, 2006.

Leisey, Monica, Jean P. Shipman. "Information Prescriptions: Real and Perceived Barriers to Fulfillment." Poster for the 2006 Southern/Mid-Atlantic Chapters/Medical Library Association meeting, Atlanta, GA, October 14, 2006.

Hammond, Patricia A., Jean P. Shipman, Catharine S. Canevari. "A New Role for Hospital-based Librarians in Academic Medical Centers: Providing Consumer Health Information Curricular-based Practica." Poster for the 2006 Medical Library Association meeting, Phoenix, AZ, May 22, 2006.

Leisey, Monica, Jean P. Shipman. "Information Rx's: Real and Perceived Barriers to Fulfillment." Poster for the 2006 Medical Library Association meeting, Phoenix, AZ, May 21, 2006.

Hammond, Patricia A., Catharine S. Canevari, Jean P. Shipman. "Consumer Health Information Patient Bedside Rounds: New Roles for Librarians " Poster for the 2006 Medical Library Association meeting, Phoenix, AZ, May 21, 2006.

Shipman, Jean P., Catharine S. Canevari, Jill S. Stover, Rachel A. Gyore. "Librarians as Key Partners in Campus-wide University-Community Initiatives." Poster for the 2006 Medical Library Association meeting, Phoenix, AZ, May 21, 2006.

Canevari, Catharine S., Shannon D. Jones, Susan J. Phipps, Jean P. Shipman, Alan T. Williams, Barbara Allen Wright. "Career Trailblazing: Mentoring Staff to Become Future Librarians." Poster for the 2005 Mid-Atlantic Chapter/Medical Library Association meeting, Charlottesville, VA, October 5, 2005.

Shipman, Jean P., Susan J. Phipps, Cynthia J. Simonson. "COIN: VCU's Compass in the Quest for Healthy Communities." Poster for the 2005 Mid-Atlantic Chapter/Medical Library Association meeting, Charlottesville, VA, October 5, 2005.

Jones, Shannon D., Barbara A. Wright, Jodi Koste, Virginia Stone, Catharine Canevari, Jean P. Shipman. "Library in a Box: Re-engaging with Users via a Scholarly Circuit Librarian Program." Poster for the 2005 Mid-Atlantic Chapter/Medical Library Association meeting, Charlottesville, VA, October 5, 2005.

Hammond, Patricia A., Jean P. Shipman, Cate S. Canevari. "A New Role for Hospital-Based Librarians in Academic Medical Centers: Providing Consumer Health Information Curricular-Based Practica." Poster for the 2005 Mid-Atlantic Chapter/Medical Library Association meeting, Charlottesville, VA, October 5, 2005.

Seago, Brenda L., Lois Culler and Jean Shipman. "Collaboration between Library Professionals: Starting a New Medical School Campus at a Community Hospital in a Distant Location." Poster for the 2005 Medical Library Association meeting, San Antonio, TX, May 17, 2005.

Jones, Shannon D., Patricia A. Hammond, and Jean P. Shipman. "Health Adventure: A City Urban League Office and the University Libraries Collaborate to Eliminate Health Disparities." Poster for the 2005 Medical Library Association meeting, San Antonio, TX, May 17, 2005.

Canevari, Catharine S., Yuki Dixon, Mark A. Elliott, Heather Enderle, Shannon D. Jones, Joel B. Lammers, Susan J. Phipps, Jean P. Shipman, Alan T. Williams and Barbara Allen Wright. "Growing Our Own: Mentoring Staff to Become Future Librarians." Poster for the 2005 Medical Library Association meeting, San Antonio, TX, May 16, 2005.

Shipman, Jean P., Susan J. Phipps, Cynthia J. Simonson, and Deborah Frett. "Reaching Out to Local Communities through COIN: Virginia Commonwealth University's Community Outreach Information Network." Poster for the 2005 Medical Library Association meeting, San Antonio, TX, May 16, 2005.

Shipman, Jean P. and Sarah B. Watstein (eds.). "Emerging Roles of Health Sciences Librarians, Part 2" – special themed issue. Reference Services Review. Vol. 33(1), January 2005.

Jones, Shannon D., Jean P. Shipman, Kelly Near, Judith G. Robinson, Ruth M. Smith and Linda Watson. "Information Rx – Librarians and Physicians Collaborate to Empower Patients via Quality Health Information." Poster for the 2004 Mid-Atlantic Chapter, Medical Library Association meeting, Raleigh, N.C., October 14, 2004.

Shipman, Jean P., Denise C. Daly and JoAnne K. Henry. "Partnering with the Community: A Woman's Health Network for Multicultural Communities." Journal of Consumer Health on the Internet, Vol. 8(4), 2004, 27-39.

Jones, Shannon, Jean P. Shipman, Kelly Near, Judith Robinson, Ruth Smith, and Linda Watson. "Health Information Prescriptions: Librarians and Physicians Collaborate to Empower Patients via Quality Health Information." Poster for the AAMC GIP/GBA/GIR 2004 Joint Spring Meeting, Salt Lake City, UT, May 2, 2004.

Jones, Shannon and Jean P. Shipman. "Health Information Referral Project: Librarians and Physicians Collaborate to Empower Patients with Quality Health Information." Virginia Libraries, Vol. 50(2), April/May/June 2004, 11-16.

Shipman, Jean P. and Sarah B. Watstein (eds.). "Emerging Roles of Health Sciences Librarians" – special themed issue. Reference Services Review. Vol. 32(1), January 2004.

Shipman, Jean P. "Why Emerging Roles for Health Sciences Librarians?" Reference Services Review. Vol 32(1), January 2004, 9-12.

Shipman, Jean P. "Document Delivery Suppliers." World Wide Web Document. <http://www.library.vcu.edu/tml/docsup/>, 1995- (updated continually).

Shipman, Jean P. and Jodi L. Koste. "Building Inviting Places: A Trio of VCU Experiences." Invited Poster for *The Library is a Place: Symposium on Building and Renovating Health Sciences Libraries in the Digital Age*, 2003 NLM/AAHSL Building Symposium, Bethesda, MD, November 5-6, 2003.

Shipman, Jean P., Coleman E. Rose, Denise C. Daly, JoAnne K. Henry, Catharine S. Canevari, and Barbara A. Wright. "Partnering with the Community: A Women's Health Network for Multicultural Communities." Poster for the 2003 Mid-Atlantic Chapter/MLA Meeting, Philadelphia, PA, October 27, 2003.

Shipman, Jean P., Catharine S. Canevari and Ramona H. Thiss. "Collaboration Grounds: Installing a Coffee Service with University Partners to Increase Library Usage and Generate Funding." Poster for the 2003 Mid-Atlantic Chapter/MLA Meeting, Philadelphia, PA, October 27, 2003.

Shipman, Jean P., Catharine S. Canevari, and Ramona H. Thiss. "Common grounds: lessons learned from installing a coffee service to increase library usage and generate funding." Poster for the 2003 Medical Library Association meeting, San Diego, CA, May 5, 2003.

Shipman, Jean P., Catharine S. Canevari, Coleman E. Rose., JoAnne K, Henry, Denise C. Daly and Barbara A. Wright. "Catching the community outreach wave: a women's health network navigates multicultural communities towards quality health information." Poster for the 2003 Medical Library Association meeting, San Diego, CA, May 6, 2003.

Shipman, Jean and Michael Homan. "Medicine's library lifeline: librarians in the new role of "informationist" can help doctors and researchers stay ahead of the curve and may help save lives along the way ." Library Journal. Vol. 128(6), April 1, 2003, 49-50.

Martin, Elaine R., helen ann brown, Barbara A. Epstein, Carolyn E. Lipscomb, Ruth A. Riley and Jean P. Shipman. "The Leadership Reconsidered Symposium: Report." Journal of the Medical Library Association. Vol. 91(2), April 2003, 251-257.

Shipman, Jean P., Diana J. Cunningham, Ruth Holst, and Linda A. Watson. "The Informationist Conference: Report." Journal of the Medical Library Association. Vol. 90(4), October 2002, pp. 458-464.

Canevari, Catharine S., John D. Jones, Jr., Barbara A. Wright and Jean P Shipman. "Collection Management and Access Issues Concerning Licensed Handheld Computer Resources." Poster for the 2002 Medical Library Association Mid-Atlantic Chapter meeting, Washington, DC, October 17-19, 2002.

Shipman, Jean P., Patricia A. Hammond, Barbara A. Wright and Gregory N. Pendergast. "Dimensions of Opening a Community Health Education Center. Electronic poster for the 2002 Medical Library Association meeting, Dallas, TX, May 20 2002.

Shipman, Jean P., Andrew C. Morton. "The New Black Bag: PDAs, Health Care and Library Services." Reference Services Review. Vol. 29(3), 2001, pp. 229-237. (Emerald Literati Club Award for Excellence, Reference Services Review Outstanding Paper, 2002).

Shipman, Jean P., Barbara A. Wright, Kimberly R. Separ. "Hypertension Resources: An Overview of Web Resources." Health Care on the Internet. Vol. 5(3), 2001, pp. 41-48.

Shipman, Jean P., William L. Gembala, Jeffrey M. Reeder, Brian A. Zick and Mary J. Rainwater. "Desktop Document Delivery Using Portable Document Format (PDF) Files and the Web." Bulletin of the Medical Library Association. Vol. 86(3), July 1998, pp. 307-315.

Shipman, Jean P. "Document Delivery Suppliers Web Page." Journal of Interlibrary Loan, Document Delivery & Information Supply. Vol. 9(2), 1998, pp. 1-62.

Emily Hull, Jean P. Shipman, Constance Worley, Kathleen von der Hofen and Barbara Cantwell. "Self-Service Reserves: Online and On the Shelf." Electronic poster for the 1998 Medical Library Association meeting, Philadelphia, PA, May 25, 1998.
<http://healthlinks.washington.edu/courses/reserves/mla98/>

Shipman, Jean P. Document Delivery: Decisions and Opportunities: Course Syllabus. 1997.

Shipman, Jean P. "Delivering Full-Text Articles to Desktops – One Library's Approach." Supplement (the newsletter of the National Network of Libraries of Medicine, Pacific Northwest Region), Vol. 27(4), December 1996, pp. 2.

Shipman, Jean P. and Elaine R. Martin. NP 509: Planning and Administrating a Health Sciences Library Fee-Based Information Service: Course Syllabus. 1995.

Martin, Elaine and Jean P. Shipman. NP 419: Management of Electronic Document Delivery

Systems: Course Syllabus. 1994.

Baird, Laura, Faith A. Meakin, Susan Bailey and Jean P. Shipman. Assessing the Information Needs of Health Professionals: An Annotated Bibliography. Baltimore: National Network of Libraries of Medicine, Southeastern/Atlantic Region, 1991.

Kraft, Melissa A. and W. Jean Pugh. "Designing a User Manual to Support an In-House Database" Database, Vol. 11(6), December 1988, pp. 62-64.

Pugh, W. Jean and Gary Moore. "Psych/Neuro Core Concept Database - A Quality Filtered Database," pp. 333-336. In: National Online Meeting. Proceedings of the Ninth National Online Meeting, New York, May 10-12, 1988. Medford, NJ: Learned Information, Inc., 1988.

Kraft, Melissa A. and W. Jean Pugh. OMIM User Manual: Online Mendelian Inheritance in Man. Version 2.1. Baltimore: Welch Medical Library, 1987.

Fredenburg, Anne M. and W. Jean Pugh. "Help in Choosing Microcomputer Software and Hardware - An Update," Online, Vol. 10(2), March 1986, pp. 38-53.

Pugh, W. Jean and Anne M. Fredenburg. "Decisions, Decisions, Decisions: Help in Choosing Microcomputer Software and Hardware," Online, Vol. 9(1), January 1985, pp. 18-30.

Pugh, W. Jean and Carol Jenkins. "The Proper Way to Voice an Opinion," MLA News, No. 172, 1985, pp. 11-12.

Pugh, W. Jean and Stephanie C. John. "A Bibliography of Database and Search System Comparisons," Online, Vol. 6(5), September 1982, pp. 41-55.

PRESENTATIONS

"Results from the MLA/NLM Health Information Literacy (HIL) Research Project" NN/LM Webinar given to the New England Region, December 11, 2009.

"Results from the MLA/NLM Health Information Literacy (HIL) Research Project" NN/LM Webinar given to the SouthEast/Atlantic Region, November 18, 2009.

"Jammin' with the Results of the MLA/NLM Health Information Literacy Research Project (research paper)." Presented at the Annual Meeting of the Southern Chapter, Medical Library Association, October 31, 2009, Memphis, TN.

"**Health Literacy Workshop.**" **Workshop taught at the** Taubman Medical Library, University of Michigan, October 23, 2009, Ann Arbor, MI.

"MLA Health Literacy Education." Continuing education course taught at the Annual Meeting of the South Central Chapter, Medical Library Association, October 18, 2009, Tulsa, OK.

“Changing Attitudes and Reaching New Altitudes via Results of the MLA/NLM Health Information Literacy Research Project (HILRP).” Presented at the Annual Meeting of the Midcontinental Chapter, Medical Library Association, September 23, 2009, Breckenridge, CO.

“Teachers of Health Information Literacy – Future Roles for Librarians.” Presented at the Annual Meeting of the International Federation of Library Associations (IFLA), August 25, 2009, Milan, Italy.

“Results from the MLA/NLM Health Information Literacy (HIL) Research Project.” Presented to the Utah Health Sciences Library Consortium, August 17, 2009, Salt Lake City, UT.

“Update on the MLA/NLM Health Information Literacy Research Project.” Presented at the Sixth Annual Wyoming Symposium for Health Information Professionals: Plowing Through Pandemonium: Proactive Librarians, July 16, 2009, Laramie, WY.

“Results from the MLA/NLM Health Information Literacy (HIL) Research Project” NN/LM Webinar given to the South Central Region, June 17, 2009.

“The Chicago Collaborative.” Co-panelist and co-convener, 2009 Medical Library Association Annual Meeting, May 19, 2009, Honolulu, HI.

“Results from the MLA/NLM Health Information Literacy (HIL) Research Project.” Co-presented at an Open Forum Session, 2009 Medical Library Association Annual Meeting, May 19, 2009, Honolulu, HI.

“News from the MidContinental Regional Medical Library and Results from the MLA/NLM Health Information Literacy (HIL) Research Project.” Presented at the Annual Meeting of the Kansas Biomedical Librarians, April 30, 2009, Kansas City, KS.

“Results from the MLA/NLM Health Information Literacy (HIL) Research Project and Vision for MidContinental Region of the NN/LM.” Presented at the ICON meeting, March 13, 2009, Omaha, NE.

“Innovation WOW! Projects.” Presentation given as part of the Utah State Library Leadership Series, March 5, 2009, Salt Lake City, UT.

“Results from the MLA/NLM Health Information Literacy (HIL) Research Project” NN/LM Webinar given to the Midcontinental Region, January 21, 2009.

“Vital Pathways Plus: MLA Champions Hospital Librarians.” Co-authored contributed paper presented at the 2008 Annual Meeting of the Midcontinental Chapter, Medical Library Association, October 5, 2008, Cody, WY.

“Change is in the Air.” MLA Presidential Address, 2007 Medical Library Association Annual Meeting, May 20, 2007, Philadelphia, PA.

“Health Information Literacy Research Project.” Invited speaker for AHA Society for

Healthcare Consumer Advocacy 2007 annual conference, April 13, 2007, Tucson, Arizona.

“Informationist or Information Specialist in Context: Who is this?” 72nd IFLA World Library and Information Congress, Health and Biosciences Libraries Section, August 21, 2006, Seoul, Republic of Korea.

“Getting high on MLA.” MLA Presidential Inaugural Address, 2006 Medical Library Association annual meeting, May 23, 2006, Phoenix, AZ.

“Tea and leadership.” New Leader’s Orientation, 2006 Medical Library Association annual meeting, May 20, 2006, Phoenix, AZ.

“Info Rx: Providing information first aid to your users.” Presentation for a concurrent session. 2004 Virginia Library Association annual meeting, October 28, 2004, Williamsburg, VA.

“Mentoring: sharing experiences for professional growth.” Invited town meeting facilitator for plenary session. 2003 Medical Library Association annual meeting, May 7, 2003, San Diego, CA.

“MLA Mentoring Program.” Invited speaker for the 52nd Annual Meeting of the Southern Chapter, Medical Library Association, October 18, 2002, Nashville, TN.

“The Informationist.” Invited speaker for the 52nd Annual Meeting of the Southern Chapter, Medical Library Association, October 20, 2002, Nashville, TN.

“Capitolizing on Our Assets: A Partnership to Establish a Community Health Education Center.” Co-authored contributed paper presented at the 2002 Annual Meeting of the Mid-Atlantic Chapter, Medical Library Association, October 18, 2002, Washington, DC.

“A Mentoring Portrait.” Moderator and planner of panel presentation at the 2002 Annual Meeting of the Medical Library Association, May 20, 2002, Dallas, TX.

“Sync or Swim: Managing the Flood of PDAs in Health Care.” Medical Library Association Satellite Teleconference, Wednesday, February 6, 2002.

“Internet Document Delivery Methods.” Technology Fair Participant, 1999 Pacific Northwest Chapter of the Medical Library Association, October 25, 1999, Seattle, WA.

“Just in Time Information Delivery Options.” Instructor of CE course, 1998 Pacific Northwest Chapter of the Medical Library Association, October 27, 1998, Boise, ID.

“Document Delivery: Decisions and Opportunities.” Instructor of CE course, 1997 North Atlantic Health Sciences Libraries, September 28, 1997, Burlington, VT.

"NP 404: Planning and Administrating a Health Sciences Library Fee-Based Information

Service." Co-instructor of CE course, 1997 Annual Meeting of the Medical Library Association, May 28, 1997, Seattle, WA.

"Desktop Delivery of Articles via the Internet." Presented at the Washington Medical Library Association Western Washington Internet Users Group Meeting, January 24, 1997, Seattle, WA.

"Desktop Document Delivery via the Internet." Presented at the University of Washington IAIMS Selected Topics in Health Informatics Series, October 30, 1996, Seattle, WA.

"Impact of Electronic Journals and Document Delivery on the Future of Technical Services and Collection Development - University of Washington's Experience." Invited Speaker for EBSCO Executive Seminar, March 7, 1996, Birmingham, AL.

"Commercial Document Delivery Sources." Presented at the Washington Medical Library Association Western Washington Internet Users Group Meeting, February 15, 1996, Seattle, WA.

"NP 509: Planning and Administrating a Health Sciences Library Fee-Based Information Service." Co-teacher of CE course, 1995 Annual Meeting of the Medical Library Association, May 5, 1995, Washington, D.C.

"SAHLC Pilot Test Revisited: HSLIC Viewpoint." Presented at the Resource Sharing & Document Delivery Preconference Session of the Pacific Northwest Chapter, Medical Library Association's 1994 Annual Meeting, October 23, 1994, Coeur d'Alene, ID.

"Maneuvering through the Medical Maze." Presentation for CE Course W-5 The "Changing Environments" of Legal Research: Providing Reference Assistance in Non-Legal Disciplines." American Association of Law Libraries 1994 Annual Meeting, July 9, 1994, Seattle, WA.

"NP 419: Management of Electronic Document Delivery Systems." Co-teacher of CE course, 1994 Annual Meeting of the Medical Library Association, May 18, 1994, San Antonio, TX.

"Biomedical/Health Information Resources and Services for Small Businesses." Presentation for the National SBIR Conference, November 16, 1993, Seattle, WA.

"Collecting Information via the Internet." Presentation for panel session "Linkages: Data and Programs Session" of the 1993 Washington Data Users Conference: Focus on Community Health, October 21, 1993, Yakima, WA.

"Getting to Know Your Users and Their Needs through Loansome Doc." Co-authored contributed paper presented at the 92nd Annual Meeting of the Medical Library Association, May 19, 1992, Washington, D.C.

"Characteristics of Libraries Willing to Serve the Unaffiliated Health Professional." Co-authored contributed paper presented at the 91st Annual Meeting of the Medical Library

Association, June 3, 1991, San Francisco, CA.

"VULBS: A History and Update on the Virginia Union List of Biomedical Serials," Judith Robinson, Jean Shipman, and Renee Mansheim. Presented at the 1990 Meeting of the Virginia Health Sciences Librarians.

"Systems Functions Advisory Group: Its Contributions to the WELMED System." Co-authored contributed paper presented at the 88th Annual Meeting of the Medical Library Association, May 24, 1988, New Orleans, LA.

"The WELMED Project - Featuring the Core Concept Database." Poster Session/Demo exhibited at the 88th Annual Meeting of the Medical Library Association Expo 88, May 25, 1988, New Orleans, LA.

"Psych/Neuro Core Concept Database - A Quality-Filtered Database." Co-authored contributed paper presented at the Ninth National Online Meeting, May 11, 1988, New York, NY.

"Core Concept Database: A New Response to Professional Information Needs." Contributed paper presented at the 87th Annual Meeting of the Medical Library Association, May 19, 1987, Portland, OR.

"In Search of the Perfect Software Collection." Invited Speaker. Presented at the Mid-Atlantic Chapter of the Medical Library Association Annual Meeting, October 16, 1986, Charlottesville, VA.

"Electronic Document Delivery." Online Searchers Luncheon Session Moderator, Joint Meeting of the Mid-Atlantic Chapter and Southern Chapter, Medical Library Association, November 14, 1985, Winston-Salem, NC.

RML-RELATED PRESENTATIONS

"Consortia Officers Workshop." Held in conjunction with the Georgia Health Sciences Library Association meeting, March 26, 1993, Jekyll Island, GA.

"Producing a Type-Set Newsletter." Panel presentation for the Georgia Health Sciences Library Association 1991/92 Annual Meeting, March 26, 1992, Helen, GA.

"Navigating the ILL Medical Network." Presentation for the Maryland Association of Interlibrary Loan Librarians, January 29, 1992, Baltimore, MD.

"Interlibrary Loan Practices & Copyright." MLA credit-approved Course Developer and Instructor. Course given to the West Virginia Health Sciences Librarians Association, April 18, 1991, Lewisburg, WV.

Also numerous presentations relating to DOCLINE, Loansome Doc, Grateful Med and RML Updates to regional, state and local library associations and health professionals.

GRANTS & CONTRACTS

- 2009-2010 National Library of Medicine Associate Fellowship, Host Institution
2008- N01-LM-6-3504, Jean Shipman (PI) 05/01/2006-04/30/2011
NIH National Library Of Medicine (NLM)
National Network Of Libraries Of Medicine (NN/LM) Service
2008- 5415-S-JB349, Jean Shipman, Joan Stoddart (PIs) 08/14/2007-04/30/2011
University Of California Los Angeles, UCLA Project
2006-2008 National Library of Medicine, “MLA Health Information Literacy Research
Project,” Unsolicited Contract - \$250,000 (Co-Principal Investigator)
2006-2008 National Library of Medicine Informationist Fellowship
2005-2006 National Library of Medicine Associate Fellowship, Host Institution
2005-2006 National Library of Medicine, “VCU Information Rx Evaluation Project”,
Unsolicited Contract, - \$35,000 (Principal Investigator); #N01-LM-1-3522
2005 Reviewer, NLM Review Meeting for IADL and Information System Grants,
February 11, 2005.
2004 Reviewer, NLM Review Meeting for IADL and Information System Grants,
July 9, 2004.
2004 Reviewer, NN/LM SE/A Access to Electronic Health Information contracts, June
2004
2004-2006 National Library of Medicine, “COIN: Community Outreach Information
Network”, Community Outreach Partnership Project, - \$49,995 (Co-Principal
Investigator)
2003-2004 NLM Associate Fellowship, Host Institution
2003-2004 National Library of Medicine, “COIN: Community Outreach Information
Network”, Planning Grant, - \$20,000 (Co-Principal Investigator)
2001-2004 National Library of Medicine, Specialized Information Services Division,
“Women’s Health Network for Minority Consumer Health Outreach: Where
Knowledge Empowers People” - \$49,990 (Co-Principal Investigator)

HONORS AND AWARDS

- 2009 Fellowship, Medical Library Association
2009 Honorary Fellowship, Southern Chapter, Medical Library Association
2009 Research Award, Best Paper, Midcontinental Chapter, Medical Library
Association
2006- Who’s Who in America
2006 Medical Library Association Ida and George Eliot Award
2006 NCLIS Health Award for Libraries. COIN: VCU’s Community Health
Information Network, May 3, 2006, National Library of Medicine
2005 Emerald Literati Club Award for Excellence, Reference Services Review
Outstanding Special Issue – Highly Commended
2002 Emerald Literati Club Award for Excellence, Reference Services Review
Outstanding Paper
1992 Who's Who in Science
1992/93 Who's Who Among Young American Professionals, 2nd ed.

1991- Distinguished Level of the Academy of Health Information Professionals,
Medical Library Association
1991/92 Who's Who of American Women, 17th & 18th eds.
1991 The World Who's Who of Women, 11th ed.
1991 Alumni Association Service Certificate, Gettysburg College
1984 Outstanding Young Women of America
1980- Beta Phi Mu
1977- Beta Beta Beta