DEVELOPING "THE COMPETENT PHYSICIAN": A WEB-BASED E-LEARNING COURSE FOR PHYSICIANS AND HEALTHCARE PROFESSIONALS ON THE ACGME COMPETENCIES

Jamie Dickey PhD, Ross Ungerleider MD, James Anderson MD, Dongseok Choi PhD, Donald Girard, MD

We will demonstrate a web-based e-learning training program produced through a collaboration between the GME department at Oregon Health & Science University (OHSU) and a local, professional educational e-learning company. "The Competent Physician" is innovative and original in its approach to educating about the ACGME competencies and it provides an entertaining vehicle to address competency-based education in a manner that we believe will leave a lasting impression on learners (residents, faculty, and other healthcare professionals). It brings the competencies "to life", creates awareness about the relevance of the competencies to one's overall development as a health care professional, and provides an opportunity for participants to reflect and self-evaluate. The product can be tailored for use at any medical center since the content is universal and this creates the opportunity to develop a common training ground across the Country.

Our goals were 1) to influence shared cognitive schemas among healthcare professionals with respect to competency objectives, 2) to introduce learners and evaluators to a unique Physician Performance Diagnostic Inventory (PPDI) based on the ACGME objectives in the ACGME outcomes project, 3) to utilize real world medical situations (through video vignettes) to demonstrate application of the competency objectives, 4) to provide an opportunity for on-line, self assessment by residents and medical faculty, 5) to create a process for reflection on practice experiences (through on-line journaling), and 6) to evaluate the course for continuous improvement.